

“ We use the Guide to Social Services to ensure that our service users are getting everything that they are entitled to – it’s our bible! ”

JANE PERCY, OPERATIONS MANAGER, AT HOME IN THE COMMUNITY

Completely restructured for 2008/09  
this guide is even more accessible and user friendly than ever before.



## GUIDE TO THE SOCIAL SERVICES 2008/2009

YOUR KEY GUIDE TO UNDERSTANDING SOCIAL SERVICES AND SOCIAL PROVISIONS

Information, advice, help and useful contacts in one concise handbook

Find out how Social Services work and how to qualify for benefits and help.

- Find out about receiving help from social services
- Discover who is eligible for benefits, grants and support
- Identify how to access help from social services
- Obtain comprehensive contact information

WATERLOW



Established 1944





# GUIDE TO SOCIAL

New and improved for 2008/09 – Guide to the Social Services now makes it even easier to source information, help and grants from social services.

## SEARCH BY THE SERVICE YOU REQUIRE

The book is divided into 9 chapters, which cover key services for both central and local government:

- Children and Families **NEW!**
- Care and the Community **NEW!**
- Health
- Welfare Benefits and Pensions
- Housing
- Education
- Employment
- Immigration and Citizenship
- Taxation

**PLUS** related legislation across all these key areas. Each chapter explains:

- What help is available from government
- Who is eligible to receive benefits, grants and support
- How to access help from social services

Guide to the Social Services 2008/2009	
<p><b>Mail</b> 2 Charlotte Street House, 14A, HUT 38C Aston, Birmingham, B5 4TA Tel: 0121 252 28638</p>	<p><b>Loughborough</b> John Street House, West's End, Loughborough, LE11 2HL Tel: 01509 132 4000</p>
<b>Lancashire</b>	
<p><b>Acklington</b> New Era Centre, Paradise Street, Acklington, BB5 9TB Tel: 01284 204114</p>	<p><b>Market Harborough</b> Market Harborough, Office Parkway, Court, Rear of 40 High Street, Market Harborough, LE16 7AF Tel: 01508 403850</p>
<p><b>Beccles</b> 4 Fochise Road, Beccles, CL13 6AZ Tel: 01796 873387</p>	<p><b>Melton Mowbray</b> 2 Bulver Street, Melton Mowbray, LE13 1AZ Tel: 01664 484 000</p>
<b>Lincolnshire</b>	
<p><b>Barnoldswick</b> 10 Floral Road, Barnoldswick, BB18 5AF Tel: 01282 814814</p>	<p><b>Beeston</b> The Len Macdon, Voluntary Centre, 50 George Road, Beeston, PE21 8YD Tel: 0870 132 4432</p>
<p><b>Blackburn</b> Dr John A Centre, Victoria Street, Blackburn, BB1 6DW Tel: 01254 671211</p>	<p><b>Gainsborough</b> 28 North Street, Gainsborough, DN21 2HU Tel: 0870 324432</p>
<p><b>Burley</b> 144-148 St James Street, Burley, BB11 1MR Tel: 01282 480505</p>	<p><b>Grantham</b> 1 Carthage, Grantham, NN21 6EJ Tel: 0870 132 4432</p>
<p><b>Chorley</b> 25-29 Market Street, Chorley, PR7 2BW Tel: 01257 353333</p>	<p><b>Lincoln</b> 100-102 High Street, Lincoln, LN1 1JH Tel: 01522 523333</p>

**BRITISH NATIONALITY & CITIZENSHIP**

The law on nationality was altered by the British Nationality Act 1981, which came into force in 1982. The Act reposed citizenship of the United Kingdom and Colonies with three separate citizenships:

- British citizenship, for people closely connected with the UK, the Channel Islands and the Isle of Man;
- British Dependent Territories citizenship, for people connected with the Dependencies;
- British Overseas citizenship, for those citizens of the UK and Colonies who did not acquire either of the other citizenships at commencement.

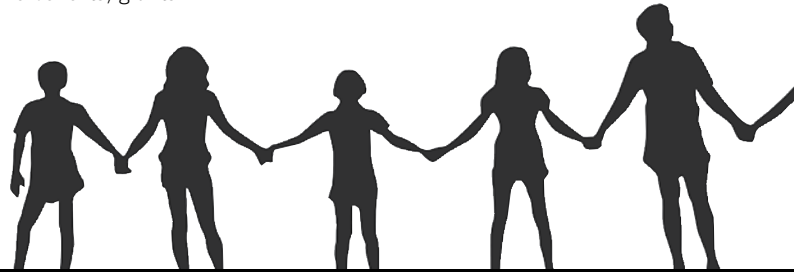
The Act provides for the acquisition and renunciation of these citizenships and makes amendments to the Immigration Act 1971 so as to express the right of abode in terms of the new British citizenship.

**General points**

No one who was a citizen of the UK and Colonies on 31 December 1982 was left without citizenship and the Act contains provisions which more than comply with the UK's obligations under the United Nations Convention on the Reduction of Statelessness. The Act does not adversely affect the position under immigration law of anyone who was lawfully settled in the UK before 1 January 1983. The special voucher scheme, under which certain UK passport holders, originally from East Africa, may be admitted to the UK for settlement, continues. The Act provides that, where the Home Secretary is required to exercise discretion, this shall be done without regard to the race, colour or religion of the person concerned. Women transmit citizenship to their children born abroad after 1 January 1983 on equal terms with men. Children who are still minors, born abroad before 1983 to women born in the UK, continue to be able to be registered as British citizens under the Home Secretary's general discretion to register minor children. There is no general restriction on dual nationality in the Act.

**British citizenship**

All citizens of the UK and Colonies who had the right of abode in the UK immediately before 1 January 1983 acquired British citizenship automatically on that date. The exception to this was the case of stateless persons who had been registered as citizens of the UK and Colonies by virtue of their mother's citizenship of the UK and Colonies; they acquired whichever of the three new citizenships their mother acquired. So those people who had the right of abode only through their registration, but whose mothers became British Dependent Territories citizens or British Overseas citizens, did not become British citizens.



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# SERVICES 2008/2009

## NEW FOR 2008/2009

**Guide to the Social Services** has undergone some major changes to help improve the content and usability. The new 2008/09 edition includes:

### **New layout!**

Find exactly what you are looking for with chapter tabs running throughout the book and a new comprehensive contents page.

### **Improved indexing!**

Further information and contacts are now clearly listed in the contents page for instant access and have a dedicated section at the end of each chapter.

### **Access all directory listings in one place – includes NEW listings!**

Find Job Centre Plus offices, Primary Care Trusts and Citizen Advice Bureaux listed in the back of the book for quick reference. Also, NEW for 2008/09 are listings of Courts and Offices, as well as Local Authorities.

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## CHARITIES DIGEST 2009



**Are you looking for sources of help, which are not available from social services?**

**Charities Digest 2009** provides information and support available from over 5,000 charities and voluntary organisations throughout the UK:

- Find out which charities offer the help you need
- Find out how to qualify for support or grants
- Get contact information to request advice

**Charities are divided by subject area to help you locate which charities will offer the help you need. These include:**

- Advice, counselling, information
- Case work, welfare
- Education, training
- Pensions, benefits or scholarships
- Disabled people
- Medical treatment, nursing
- Adoption, fostering

Find contacts for other helpful sources, such as Adoption Societies, Free Legal Advice, Hospice Services and Volunteer Bureaux

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